

Terms and Conditions for Customer Reward Scheme

1. The following definitions apply in these terms:

Goods and Services: the supply and installation of an Ericsson-LG Telephone System and the provision of network services which includes calls and lines.

Prospective Customer: a person or entity to whom Chrome has not at any time previously provided Goods or Services and with whom Chrome has not been in bona fide negotiations to provide Goods and Services in the six months before the Referral Date.

Referral: the provision to Chrome of the business name of the Prospective Customer and the contact details of an employee at a Prospective Customer (name, email and telephone number). Refer, Refers and Referred shall be interpreted accordingly.

Referral Date: the date the Referral is made to Chrome by the Referrer.

Referrer: an existing customer under contract with Chrome.

Relevant Contract: a 5 or 7-year contract for the supply of Goods and Services entered into between Chrome (or its funder) and a Prospective Client who was Referred by the Referrer.

£320 gift: customers can choose from an iPad Mini or £320 in John Lewis vouchers.

2. By making a Referral the Referrer acknowledges that they have done so in accordance with and subject to these terms.

3. The Referrer must obtain the prior consent of a Prospective Customer to being Referred to Chrome and, in making such Referral, the Referrer accepts all liability arising in relation thereto.

4. Prospective Customers must be business customers and not consumers.

5. Any Referral must be made on or before 31 December 2022. Any Referral made after this time will be excluded from the scheme.

6. The Referrer shall have no authority, and shall not hold itself out as being authorised to bind Chrome in any way. The Referrer shall not make or enter into any contracts or commitments or incur any liability for or on behalf of Chrome, including for the provision of Goods or Services, and shall not negotiate any terms for the provision of Goods or Services with Prospective Customers.

7. The Referrer must disclose to each Prospective Customer that it has no authority or ability to negotiate or vary the Goods or Services or the terms of the Goods or Services or enter any contract on behalf of Chrome. Chrome Telecom, Ridown Building, Fulcrum 2, Solent Way, Whiteley, Hampshire, PO15 7FN <https://chrometelecom.co.uk/>

8. Where a Prospective Customer is Referred by the Referrer and the Prospective Customer then introduces Chrome to a third party who purchases Goods and Services from Chrome, the Referrer shall not, by virtue of such initial Referral, be deemed to have Referred the third party to Chrome.

9. The Referrer will receive their £320 gift within 6 weeks of the Prospective Customer Referred by the Referrer entering into a Relevant Contract with Chrome.
10. Chrome shall notify the Referrer within 4 weeks should any Relevant Contracts entered into and consequently confirm with the Referrer the gift that they will receive.
11. The final gift value will be at Chrome's sole discretion and no negotiation will be entered into in relation to the amount.
12. Chrome shall be under no obligation to follow up any Referral made by the Referrer or enter into a Relevant Contract and shall not be required to give any explanation in relation thereto.
13. During this promotion, one of the methods for collecting the data you provide us will be via a form on the website chrometelecom.co.uk, please refer to our privacy policy for information about how we collect, store, use and archive your data
<https://chrometelecom.co.uk/wp-content/uploads/chrome-telecom-privacy-policy-2022-01-26.pdf>
14. In the event of dispute all decisions made by Chrome are final and binding.
15. If Chrome in its sole discretion determines that any Referrer has in any way failed to comply with these terms and conditions, such Referrer will be disqualified from the scheme and shall have no reward entitlement regardless of any Referrals made.
16. These terms will be governed by English law.
17. Any questions concerning these terms should be sent to: hello@chrometelecom.co.uk